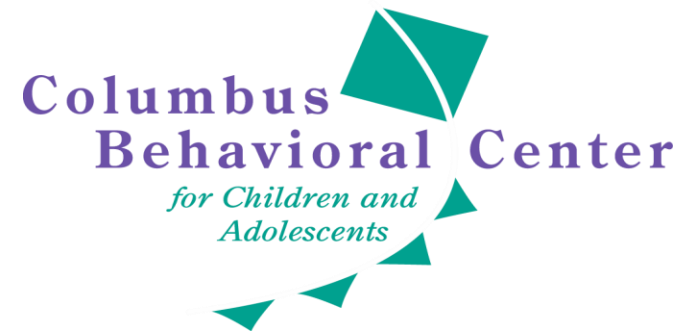


Columbus Behavioral Center
 Patient Satisfaction Survey
 4th Quarter 2018



Question	Facility Score	UHS Score	Benchmark
I was encouraged to help myself and ask others to help me.	4.97	4.59	
I was informed of my rights.	4.97	4.50	4.70
I felt safe while I was there.	4.81	4.41	4.67
The environment was clean and comfortable.	4.53	4.19	4.50
Staff were sensitive to my language, cultural, and spiritual needs.	4.94	4.45	4.67
I was satisfied with the food.	4.38	4.09	
The therapy groups were helpful to me.	4.75	4.53	4.68
I had input into my treatment plan goals.	4.97	4.61	4.74
I was satisfied with the unit/program staff.	4.78	4.47	
I was satisfied with my physician.	4.84	4.56	
I was treated with dignity and respect.	4.75	4.48	4.68
I feel better now than when I was admitted.	5.00	4.68	
I understand what my medications do and why/how I should take them.	5.00	4.64	4.85
I understand the importance of following my discharge plan.	5.00	4.76	4.83
Overall I was very satisfied with my treatment.	4.91	4.58	4.76
I would recommend this facility to someone needing treatment.	4.81	4.47	
Grand Mean:	4.84	4.50	

Score Legend	
5	Strongly Agree
4	Agree
3	No Opinion
2	Disagree
1	Strongly Disagree

Survey Count	Total Surveys	Discharges	Rate of Return
32	32	34	0.94